



# COMMONWEALTH of VIRGINIA

Dianne L. Reynolds-Cane, M.D.  
Director

## Department of Health Professions

Perimeter Center  
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Henrico, Virginia 23233-1463

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Virginia Board of Nursing  
Jay P. Douglas, RN, MSM, CSAC  
Executive Director

Board of Nursing (804) 367-4555  
Nurse Aide Registry (804) 367-4639  
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March 16, 2011

Crystal D. Durrance, R.N.  
136 Windy Way Lane  
Wytheville, Virginia 24382

**CERTIFIED MAIL**  
**71603901984922028728**

**Re: VA License No.: 0001-191052**  
**Expiration Date: June 30, 2011**

Dear Ms. Durrance:

This is official notification that an informal conference will be held pursuant to §§ 2.2-4019, 2.2-4021, and 54.1-2400(10) of the Code of Virginia (1950), as amended ("Code"), **on April 14, 2011, at 10:30 a.m.**, at the Department of Health Professions, Perimeter Center, 9960 Mayland Drive, Suite 201, Henrico, Virginia 23233. You may be represented by an attorney at the conference. This informal conference will be convened as a public meeting pursuant to § 2.2-3700 *et seq.* of the Code.

The Special Conference Committee ("Committee"), which is comprised of at least two members of the Virginia Board of Nursing ("Board"), will inquire into allegations that you may have violated certain laws and regulations governing nursing practice in Virginia, and will inquire into allegations that you may be in violation of an Order of the Board entered September 14, 2010 ("Board's Order").

Specifically:

1. Between June, 2010, and August, 2010, during the course of your employment with Southwestern Virginia Mental Health Institute, Marion, Virginia, you had numerous medication and documentation issues related to at least 16 different patients. More specifically:

a. You may have violated § 54.1-3007(2) and (5) of the Code and 18 VAC 90-20-300(A)(2)(e) of the Regulations Governing the Practice of Nursing ("Regulations") in that you pre-signed medication administration records of eight different patients for medications that were actually later administered by another nurse.

b. You may have violated § 54.1-3007(2) and (5) of the Code and 18 VAC 90-20-300(A)(2)(f) of the Regulations in that you failed to obtain blood glucose values for your assigned patients, and you failed to administer medications to two of your assigned patients.

c. You may have violated § 54.1-3007(5) of the Code in that you failed to capture discontinuation of medication, you failed to capture an incorrect transcription of an order during your nightly chart audits, and you failed to document administration of medication to a patient.

2. You may have violated Term No. 5 of the Board's Order, which required you to have a mental health and chemical dependency evaluation by a specialist satisfactory to the Board, and to have a written report of the evaluation, including a diagnosis, recommended course of therapy, prognosis, and any recommendation sent to the Board within 45 days of the Board's Order being entered, in that, to date, the Board has not received this report.

3. You may have violated Term No. 6 of the Order, which required you to have one supervised, unannounced random drug screen per month, from a Board-approved testing entity, which includes testing for alcohol and hydromorphone, and to ensure that the first set of results were received by the Board no later than 60 days from the date the Order was entered, in that, to date, the Board has not received any drug screen reports from an approved testing entity.

4. You may have violated Term No. 7 of the Board's Order, which required you to provide all current and future treating practitioners with a complete copy of the Board's Order, in that you did not provide a complete copy of the Board Order to two of your treating practitioners, Allen Tauro, M.D., and Norberto Espino, M.D.

5. You may have violated Term No. 8 of the Board's Order, which required you to provide quarterly self-reports, in that, to date, the Board has not received any self-reports.

After the informal conference, the Committee is authorized by § 54.1-2400(10) of the Code to take any of the following actions:

- If the Committee finds that there is insufficient evidence to warrant further action or that the charges are without foundation, the Committee shall notify you by mail that your record has been cleared of any charge which might affect your right to practice nursing in the Commonwealth;

- The Committee may continue you on probation for such time as it may designate and subject to such terms and conditions as it may deem appropriate;

- The Committee may reprimand you;

- The Committee may modify a previous order; or

- The Committee may impose a monetary penalty.

Further, the Committee may refer the case to the Board of Nursing or a panel thereof for a formal hearing. If the Committee is of the opinion that suspension or revocation may be justified, the Committee may offer you a Consent Order for suspension or revocation in lieu of a formal hearing.

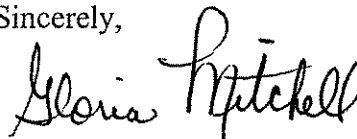
If you fail to appear at the informal conference, the Committee may proceed to hear the case in your absence and may take any of the actions outlined above. At least ten days prior to the scheduled date of the conference, please inform this office at (804) 367-4576, or in writing at the address listed above, of your telephone number and whether you intend to appear at the informal conference.

To facilitate this proceeding, you should submit five copies of any documents you wish the Committee to consider to the Department of Health Professions, Board of Nursing, Perimeter Center, 9960 Mayland Drive, Suite 300, Henrico, Virginia 23233, by April 8, 2011. Your documents may not be submitted by facsimile or email.

You have the right to the information on which the Board will rely in making its decision. Therefore, I have enclosed a copy of the documents that will be distributed to the members of the Committee and will be considered by the Committee when discussing any allegations with you and when deliberating on your case. **These documents are enclosed only with the original notice sent by certified mail, which you may be required to claim at the post office. Please bring these documents with you to the informal conference.**

Relevant sections of the Administrative Process Act, which govern proceedings of this nature, as well as laws relating to the practice of nursing and other healing arts in Virginia cited in this notice, can be found on the Internet at <http://leg1.state.va.us>. To access this information, please click on the *Code of Virginia* for statutes and *Virginia Administrative Code* for regulations.

Sincerely,



Gloria D. Mitchell, R.N., M.S.N., M.B.A.  
Deputy Executive Director, Discipline

GDM/dg

Enclosures

cc: Anne G. Joseph, Deputy Director, Administrative Proceedings Division  
Special Conference Committee Members  
Amanda E. M. Blount, Adjudication Specialist  
Denise Sexton, Investigator (Case no. 134481)  
Tonya D. James, Compliance Case Manager (Case no. 135353)