BEFORE THE VIRGINIA BOARD OF NURSING

IN RE: TRACY TONETTE MARSH WILLIAMS, R.M.A.

Registration Number: 0031-007844

Case Number: 174860

RATIFICATION AND ORDER

On January 25, 2017, a panel of the Board met to receive and act upon the Recommended Decision of

the Agency Subordinate. Tracy Tonette Marsh Williams, R.M.A., was not present nor was she represented by

legal counsel.

In consideration whereof, the Board of Nursing ACCEPTS the attached Recommended Findings of Fact

and Conclusions of Law of the Agency Subordinate and ADOPTS the Recommended Order in its entirety.

Pursuant to Virginia Code § 54.1-2400.2, the signed original of this Order shall remain in the custody of

the Department of Health Professions as a public record, and shall be made available for public inspection and

copying upon request.

Pursuant to Virginia Code § 54.1-2400(10), Ms. Williams may, not later than 5:00 p.m., on March 13,

2017, notify Jay Douglas, M.S.M., R.N., C.S.A.C., F.R.E., Executive Director, Board of Nursing, 9960 Mayland

Drive, Suite 300, Henrico, Virginia 23233, in writing that she desires a formal administrative hearing before the

Board. Upon the filing with the Executive Director of a request for the hearing, this Order shall be vacated.

Virginia Board Of Nursing

FOR THE BOARD

Executive Director

Virginia Board of Nursing

ENTERED AND MAILED ON:

This Order shall become final on March 13, 2017, unless a request for a formal administrative hearing is

received as described above.

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IN RE:

TRACY TONETTE MARSH WILLIAMS, R.M.A.

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REPORT AND RECOMMENDATION OF AGENCY SUBORDINATE

Jurisdiction and Procedural History

Pursuant to Virginia Code §§ 2.2-4019 and 54.1-2400(10), Jane Elliott, R.N., Ph.D., serving as

Agency Subordinate of the Virginia Board of Nursing ("Board"), held an informal conference on

December 1, 2016 in Henrico County, Virginia, to inquire into evidence that Tracy Tonette Marsh

Williams, R.M.A., may have violated certain laws and regulations governing the practice of

medication aides in the Commonwealth of Virginia.

Ms. Williams appeared at this proceeding and was not represented by legal counsel.

Upon consideration of the evidence, the Agency Subordinate makes the following Findings of

Fact and Conclusions of Law and recommends that the Board adopt the following Order.

Notice

By letter dated November 9, 2016, the Board sent a Notice of Informal Conference ("Notice")

to Ms. Williams notifying her that an informal conference would be held on December 1, 2016. The

Notice was sent by certified and first class mail to the legal address of record on file with the Board.

Recommended Findings of Fact and Conclusions of Law

1. Tracy Tonette Marsh Williams, R.M.A., was issued Registration Number 0031-007844

to practice as a medication aide on July 7, 2014, which is scheduled to expire on January 31, 2018. At

all times relevant to the findings herein, said registration was in full force and effect. Tracy Tonette

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Marsh Williams, R.M.A., was also issued Certificate Number 1401-072819 to practice as a nurse aide on July 11, 1998, which is scheduled to expire on July 31, 2017.

- 2. Ms. Williams violated Virginia Code § 54.1-3007(2), (5) and (8) and 18 VAC 90-60-120(2)(f) of the Regulations Governing the Registration of Medication Aides in that during the course of her employment with Mayfair House Assisted Living, Portsmouth, Virginia, on February 21, 2016:
- a. At approximately 4:30 p.m., Resident A, a 94-year-old resident diagnosed with dementia, grabbed another resident by the arm and would not let go. Ms. Williams intervened and Resident A hit her. Ms. Williams responded by balling her fist up at Resident A in a threatening manner and then hit the resident several times.
- b. In a separate incident at approximately 10:09 p.m., Resident A lowered herself onto the floor from her recliner. Ms. Williams used profanity in the presence of the resident and allowed her to lay on the floor for several minutes, while Ms. Williams folded clothes in the other end of the room. Further, Ms. Williams stated, "look at this fool; she is going to stay there until I'm ready to get her up," or words to that effect. When Ms. Williams assisted the resident off of the floor, she inappropriately pulled Resident A up by her arms to put her in a wheelchair.
- 3. Both incidents were captured on video surveillance and were witnessed by another nurse aide in the room at the time.
- 4. At the informal conference, Ms. Williams stated that she had seen the video, even though she disagrees with what it shows. Ms. Williams admitted to "swatting" and smacking the resident's hands; however, she did not recall using profanity. She did admit to talking on her cellphone and estimated that Resident A was lying on the floor for four to four and one-half minutes. Ms. Williams also verbalized the correct way to lift a resident.

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5. On the date of the incidents, Ms. Williams was working in a dual capacity as a nurse

aide and as a medication aide. She was hired at Mayfair House Assisted Living on November 20,

2013, and her employment was terminated on February 23, 2016.

Ms. Williams is currently employed at Commonwealth Assisted Living — Churchland

House and this employer is not aware of her appearance before the Board.

Recommended Order

Based on the foregoing Findings of Fact and Conclusions of Law, the Agency Subordinate

recommends that the Board issue an Order as follows:

1. The registration of Tracy Tonette Marsh Williams, R.M.A., to practice as a medication

aide in the Commonwealth of Virginia is REVOKED.

2. The registration of Tracy Tonette Marsh Williams, R.M.A., will be recorded as

REVOKED.

6.

3. Pursuant to Virginia Code § 54.1-2408.2, should Tracy Tonette Marsh Williams,

R.M.A., seek reinstatement of her registration after three years, the reinstatement of Ms. Williams'

registration shall require the affirmative vote of three-fourths of the members at a formal

administrative proceeding convened by the Board. At such time, the burden shall be on Ms. Williams

to demonstrate that she is safe and competent to return to practice as a medication aide. Ms. Williams

shall be responsible for any fees that may be required for the reinstatement and/or renewal of the

registration prior to issuance of the registration to resume practice.

Reviewed and approved on January 4, 2017

By Jane Elliott, R.N., Ph.D.

Agency Subordinate

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